



# Get up to £150 cashback on selected Samsung Home Appliances\*



Prepaid Visa card

Samsung is now offering up to £150 cashback on selected home appliances\*. Simply make a qualifying purchase between **28th March and 30th June 2013**, from the Samsung Home Appliance range, and claim your cashback via redemption by 28th July 2013 and you will receive a Visa Prepaid card within 28 days.

## How to claim:

Claiming your Prepaid Visa card is easy and can be done in two ways:

1. Fill in the claim form on the back of this leaflet and send it to us with your proof of purchase.
2. Alternatively you can claim your Prepaid Visa card online at [www.samsung.com/uk/homeappliancecashback](http://www.samsung.com/uk/homeappliancecashback)

Click the redemption button and it will take you to the redemption form. There's also a facility for you to upload scanned copies of your proof of purchase. If you wish to send these separately in the post, you'll be supplied with a claim reference number that can be quoted on all postal correspondence.

**Please note your claim must be returned to us before 28th July 2013.**

Claims are limited to 1 claim per product category.

\*See terms and conditions on the back of the leaflet for further details.

## Smart home appliances for a modern home

Samsung have used their exceptional technological know-how and innovative approach to develop and design a range of quality home appliances, each with its own unique and innovative benefits, perfectly suited to you and the modern home.

### Samsung Refrigeration



Samsung refrigeration brings unrivalled style to your home. The latest cooling technology has been designed to make your food stay fresher for longer, enabling you to store more food and organise your groceries easily.

### Samsung Handstick & Robotic Vacuum Cleaners



Samsung Handstick and Robotic vacuum cleaners are designed for your convenience. FlexSlim provides a flexible 2-in-1 cleaning solution which is lightweight and easy to use. NaviBot brings the future of floorcare – automatically cleaning your home.

### Samsung ecobubble™ Washing Machines



Samsung's ecobubble™ technology provides a revolutionary approach to washing, delivering great results at low temperatures. Available in a range of capacity sizes from 7kg to 12kg. Ideal for busy families.

### Samsung Built-in Appliances



Discerning homes demand cooking options that cater for the varied eating habits of today's fast paced, yet leisure-centric lifestyles. As a result, Samsung has created a range of stylish cooking appliances with the practical needs of modern living in mind.

## Other things you might like to know

- 1. How will I receive my cashback?**  
You will receive your cashback via a Prepaid Visa card, credited with the cashback value applicable to the model you have purchased. Please refer to the 'Qualifying Samsung Products' Guide on the other side of this leaflet to confirm your cashback value.
- 2. Is the Prepaid Visa card a credit card?**  
No. This is a prepaid card and not a credit card. The Prepaid Visa card is pre-loaded with the cashback amount only. It is not possible to use it once your cashback amount is exhausted.
- 3. What is a valid proof of purchase?**  
A receipt which details your purchase and includes VAT information, store details and purchase date. The product serial number is also required.
- 4. What happens if I lose my receipt?**  
We will not be able to process your claim without a valid original receipt accompanied with all of the information requested on the claim form.
- 5. How do I redeem my cashback?**  
Please refer to the 'How to Claim Guide' at the front of the leaflet.
- 6. What happens if my claim gets lost in the post?**  
We strongly recommend that you send your claim by Registered Post so the items can be tracked. Proof of posting will not be accepted as proof of receipt. No responsibility can be accepted for claim forms lost, damaged or delayed in transit. Alternatively consider redeeming online and uploading your proof of purchase details and other supporting documentation safely and securely.
- 7. When do I need to submit my claim?**  
You must submit your claim, supported by all relevant supporting documentation by 28th July 2013. Unfortunately claims received after this date cannot be redeemed.
- 8. How will I know my claim has been validated ?**  
You will receive an email from us within 7 days of submitting your claim, confirming that your claim has been validated.
- 9. How long do I have to spend the cashback amount on my card?**  
Your card is valid for 12 months from its issue date.
- 10. Who do I call if my card doesn't arrive?**  
In the first instance, please contact our Customer Services Claims Helpline on +44 (0)1584 871381 who will verify that your claim has been received and validated.
- 11. How long will it take for my card to arrive?**  
You will receive your card a maximum of 28 days after your claim is received and validated. You must wait at least 10 days after purchase before claiming.
- 12. How do I start using my Citibank card?**  
Your card is simple and easy to us and can be used immediately upon receipt. Full details of where and how you use your card, including PIN and security details will be sent with your card. However if you experience any difficulties you can contact Citibank Customer services on +44 (0) 203 027 1854 or visit their Customer website [www.prepaid.citi.com/samshomeappliancecashback](http://www.prepaid.citi.com/samshomeappliancecashback) where any questions you have including balance enquires will be answered.

## Claim form

To claim your Samsung cashback offer, please complete and return both pages of this form. It's important that the fields marked\* are completed, as failure to do so may delay your claim.

Alternatively you can submit your claim online at: [www.samsung.com/uk/homeappliancecashback](http://www.samsung.com/uk/homeappliancecashback)

Completed forms must be submitted with proof of purchase. You must wait at least 10 days after purchase before claiming. Final closing date for claims is 23.59 28th July 2013.

Terms and conditions apply.

First Name\*  
(Including Middle Name Initial\*)

Surname\*

Email Address\*

House Name or Number\*

Street\*

Locality

Town/City\*

County/Country

Postcode (UK)\*

Telephone Number\*

Please tick to confirm the following:

- ☐ I have read and understood the Terms and Conditions.  
☐ I have remembered to enclose ALL required proof of purchase documentation.  
☐ I understand that proof of posting is not proof of delivery.  
☐ I am over 18 years of age.

☐ I would like to receive Samsung Home Appliance and other Samsung product updates by email.

**Samsung 'Free Kicks for Kids'** ☐ I attended a Samsung 'Free Kicks for Kids' Event.

\* Available on purchases made between 28th March and 30th June 2013. The cashback amounts vary by model. Claims must be received with proof of purchase by 23:59 28th July 2013. Promotional offer excludes: Samsung microwaves, built-in oven and hob packages (PKG100 and PKG500G), cylinder and upright vacuum cleaner models, and washer dryer WD1704RJE, WD1704RJN. Please see inside for full model details.